

Customer Case Study: Telelogic

About Telelogic

Telelogic® (www.telelogic.com) globally develops and markets software solutions for automating and supporting best practices across the enterprise – from modeling of business processes and enterprise architectures to requirements-driven development of advanced systems and software. Telelogic's solutions enable organizations to align product, systems and software development lifecycles with business objectives and customer needs to dramatically improve quality and predictability, while significantly reducing time-to-market and overall costs.

To better enable their customers' drive towards an automated lifecycle process, Telelogic supports an open architecture and use of standardized languages. As an industry leader and technology visionary, Telelogic is actively involved in shaping the future of advanced systems and software development by participating in industry organizations such as INCOSE, OMG, BPMI.org, The Open Group, Eclipse, ETSI, ITU-T, and the TeleManagement Forum.

Headquartered in Malmö, Sweden with U.S. headquarters in Irvine, California, Telelogic has operations in 18 countries worldwide. Customers include Airbus, Alcatel, BAE SYSTEMS, BMW, Boeing, DaimlerChrysler, Deutsche Bank, Ericsson, General Electric, General Motors, Lockheed Martin, Motorola, NEC, Philips, Samsung, Siemens, Sprint, Thales and Vodafone.

"The benefits (of Journyx Timesheet) are significant. Timesheet has eliminated the equivalent of at least one full-time position through automation."

– Harry Vonk, Senior Vice President of Professional Services Americas, Telelogic

The Challenge

Prior to introducing Journyx Timesheet, Telelogic used spreadsheets to report and reimburse employees for business expenses. Telelogic Professional Services also used spreadsheets to capture time spent on customer projects and invoice customers for those services. The process was labor-intensive, error prone and essentially useless for reporting and business analytics. Professional Services, with its team living and working across most of North America, looked for an online, browser-based time and expense reporting system. Professional Services considered ease of use, flexibility and richness of configuration, reporting capability and price in choosing Journyx Timesheet.

The Journyx Solution

Approximately 50 members of the Professional Service teams in North America and another 10 in Australia enter time and expense data against projects using Journyx Timesheet. An additional 250-plus employees use Timesheet to report expenses. Using Timesheet's file attachment feature, Telelogic has eliminated all handling of paper receipts.

Telelogic has integrated Timesheet with its General Ledger application. Orders are processed into General Ledger, and project set-up data is transferred directly from General Ledger into Timesheet. Timesheet is the system of record for all Professional Services activity and data is transferred from Timesheet back into General Ledger to create accounts/receivable and customer invoices. Expense data is also extracted from Timesheet and imported into payroll to automate expense reimbursement for all employees. Telelogic also uses Timesheet data for automated generation of bonus payments for Professional Services staff.

The benefits are significant. Timesheet has eliminated the equivalent of at least one full-time position through automation. In addition, Timesheet data is completely consistent with General Ledger. As important, Timesheet's reporting facility and relational data store have allowed Telelogic to easily and routinely generate analytical data on Professional Services operations. Using this data, Professional Services has been able to make significant operational improvements. And Timesheet's powerful and flexible configuration capability makes it easy to add new user groups with distinct reporting requirements, and to partition one group's activities from another's.

About Journyx Timesheet

Journyx Timesheet is a timesheet and expense management solution that enables organizations to automate management of employee time and expenses for project control, customer invoicing, and payroll processing. Journyx offers patented technological solutions – not just generic tools – that are flexible and adaptable across five platforms and multiple projects, in order to help companies identify profit opportunities along the per-person, per-project continuum.

About Journyx

As the creator of the Web-based time tracking industry, Journyx carves out its own path, while guiding customers to their goals and destinations. Journyx helps customers reach the highest levels of profitability by automating labor-intensive, paper-based processes with a superior, Web-based solution. Founded in 1996, Journyx is the first and only company to establish Per Person/Per Project Profitability (P5), a proprietary process that enables customers to gather and analyze information to discover profit opportunities.